

**CITY OF HERMANN 1902 JEFFERSON STREET
CUSTOMER UTILITY APPLICATION**

APPLICANT INFORMATION	
Customer Name _____	Phone Number _____
Social Security # _____	Date of birth _____
Employer _____	Work Phone _____
Employer address _____	

CO-APPLICANT INFORMATION	
Customer Name _____	Phone Number _____
Social Security # _____	Date of birth _____
Employer _____	Work Phone _____
Employer address _____	

SERVICE LOCATION	
Service address _____	Number residing _____
Billing address _____	
Landlord name _____	Date service to begin _____

A COPY OF DRIVER'S LICENSE IS REQUIRED OF ALL ADULTS RESIDING IN HOUSEHOLD

Have you had electric, water and/or gas service with the City of Hermann before? yes no
 Name of person service was under _____

NAME OF NEAREST LIVING RELATIVE/EMERGENCY CONTACT	
Name _____	Telephone # _____
Address _____	City _____
State _____ Zip _____	Relationship to applicant _____

CREDIT REFERENCES--NO CREDIT CARD COMPANY	
Name _____	Name _____
Address _____	Address _____

RECEIPT OF CUSTOMER INFORMATION (NATURAL GAS)
Signature _____

OFFICE USE ONLY		
Account # _____	Residential or Commercial _____	Refuse Charge _____
Electric & Water Deposit _____	Date Paid _____	
Natural Gas Deposit _____	Date Paid _____	
Copy to Gas Department _____	Owner of building _____	

CITY OF HERMANN
1902 JEFFERSON STREET
HERMANN, MO 65041

TO THE CUSTOMERS OF HERMANN MUNICIPAL UTILITIES

WE HAVE BEEN INSTRUCTED BY THE DIRECTOR OF REVENUE OF THE STATE OF MISSOURI,
TO HAVE ALL OUR CUSTOMERS FILL OUT THE BELOW INFORMATION:

PLEASE CHECK YOUR PREDOMINATE USE OF ELECTRICITY, GAS, AND/OR WATER:

- _____ Domestic Household
- _____ Rental House or Apartment (Landlord Pays Utilities)
- _____ Rental House or Apartment (Occupant Pays Utilities)
- _____ Commerical
- _____ Manufacturer
- _____ Churches, Schools
- _____ Other Non-Profit Entities Specify
- _____ Other, Specify

IF WE DO NOT HAVE THIS ON FILE WE WILL BE REQUIRED TO CHARGE STATE & LOCAL TAXES

THE ABOVE INFORMATION TO THE THE BEST OF MY KNOWLEDGE IS COMPLETE, TRUE AND
CORRECT. IF ELECTRICITY OR WATER PURCHASED RESULTS IN A SALES TAX LIABILITY DUE TO
A USE OTHER THAN STATED ABOVE, I ASSUME SUCH RESPONSIBILITY FOR REMITTING SUCH
TAX DUE TO DIRECTLY THE DIRECTOR OF REVENUE, STATE OF MISSOURI.

Signature _____

Signature _____

Date _____

Service Address _____

*****PERMITS REQUIRED*****

Per Ordinance #985, a permit is required for any sidewalk, curb and gutter, or driveway repair or replacement. Applications are available at the City Office.

Per Ordinance #1390, a building permit is required in compliance with International Building Code (BOCA). Forms are available in the human resource office.

*****NEW UTILITY CUSTOMERS*****

A utility deposit for electric, water, and gas is required before service can be turned on or transferred. This deposit is held for **2 years**. If your account has been in good standing with the City, it will then be refunded back to you. If you happen to move before the 2 year period, the deposit will be put toward your final bill. If your final bill is less than your deposit total, the balance remaining will be refunded to you. If the final bill is more than your deposit total, the difference will be due from you. If you would be moving within the City your deposit will follow you to the new location.

Deposits required for change of service

Electric & Water \$250.00 deposit (rental property)	Natural Gas \$150.00 deposit (rental property)
\$125.00 deposit (homeowner)	\$ 65.00 deposit (homeowner)
Commercial \$250.00 electric	
\$150.00 gas	

Your bill includes charges for the electric, water, gas, sewer, refuse, and tax. (As of 07/10/23, the sewer will be **\$28.00 service availability charge plus \$.0052 per every gallon of water consumed**). Your bill will reflect a once a year charge for Missouri Primacy Fee and Missouri Sewer Fee (mandated by the state) We offer level billing for electric and gas (must have 12 month history) and meet eligibility requirements. We also offer (ACH) direct payment plan to our customers. (applications available)

Trash charge for any residential household is **\$17.10** per month with an 8 bag limit per pickup. (07/10/23)

Please find attached a listing of the electric water & sewer rates for the City of Hermann. This is to give you an idea of how the utility bills are computed each month. Meters are read monthly (around the 10th of the month).

The City shall have access to your premises at all times in order to read the meters, inspect and make necessary repairs, and install or remove all City owned apparatus. You, the consumer, must keep the area around your meters easily accessible at all times.

If you should have a **natural gas emergency** or if you should smell a natural gas odor inside or outside, please call us immediately at **573-486-4500**. If the odor is strong, leave the premises immediately and call from a nearby phone to report the problem.

Should you anticipate any digging or excavation on your property; the Statutes of the State of Missouri require that you call **Missouri One-Call** at **1-800-344-7483** or **811** the **Nationwide number** at least **3 working days** prior to any work starting. They will notify all member utilities in the area to locate any underground utilities you may have on your property. You will be responsible for notifying any non-member utilities.

Please remember, you, the gas customer, assume all responsibility for the gas piping from the outlet side of the gas meter and all piping inside of the residence or building. All buried piping on the outlet side of the meter (the customer owned side) must be protected from and periodically inspected for leaks and corrosion. The customer is responsible for all appliances and proper venting. At the time of connection the customer will be notified of any unsafe conditions found in the residence or building by the City. The City reserves the right to terminate or discontinue service until such conditions are made safe and can pass City Standards.

Our office hours are 8:00 AM to 4:30 PM, Monday through Friday. We are closed weekends and holidays. We have a **Utility Payment Drop Box** located in front of the building at 1902 Jefferson St. and on the parking lot next to the new fire station at 214 East 2nd St.

The bills are due on the 15th of each month and are accepted if post-marked on or before the 15th. After the 15th the bill is considered delinquent and a 10% penalty will be assessed to the bill. Please make your check for utilities payable to "Hermann Municipal Utilities". We do send out a friendly reminder on the 16th of the month. If the bill is not paid in full by the 20th of the month, SERVICES WILL BE SHUT OFF! A RE-CONNECT FEE, ADDITIONAL DEPOSIT and ELECTRICAL INSPECTION are required per City Ordinance #1138, section 720.300 and sections 725.110 – 725-120 before any utilities are re-connected. (A copy of the ordinances is available per request.)

If you own dog(s) or cat(s), you must also purchase a City Dog/Cat License for each pet at a cost of \$1.00 per tag. You must have the rabies vaccination certificate in order to obtain a Dog/Cat License. These must be renewed each year. It is unlawful for the owner of a dog/cat, whether properly tagged or not, to permit or allow such dogs/cats to run at large within the City of Hermann, per Ordinance #798. Dogs must be on a leash when not confined.

*****Failure to purchase the above license could result in you being issued a ticket by the Hermann Police Department.***

PHONE NUMBERS AND ADDRESSES TO REMEMBER:

Hermann City Office, 1902 Jefferson Street, Hermann MO 65041
(573) 486-5400 (Electric, Water, Sewer, Refuse)

Hermann City Natural Gas, 1902 Jefferson Street, Hermann MO 65041
(573) 486-4500 (Natural Gas Service)

Hermann Police Department, 1902 Jefferson Street, Hermann MO 65041
(573) 486-2211 or 911 if EMERGENCY

CenturyLink, 100 CenturyLink Drive, Monroe, LA 71203
(800) 201-4099 (Telephone Service)

Mediacom, 1211 Wilkes Blvd, Columbia, Mo. 65201
(800) 234-2157 (Cable TV Service)

Callabyte

573-826-2371 (Internet Service)

Community Center, 1902 Jefferson Street, Hermann, MO 65041
573-486-5400

Messmer& Eitmann Senior Center, 196 State Hwy 19
573-486-3230

Hermann Express, % Hermann Area District Hospital, Hermann, MO 65041
573-486-2877

City of Hermann Website
hermannmo.com

HERMANN MUNICIPAL UTILITIES RATES AND CLASSES OF SERVICE

Residential Service Rates: EFFECTIVE 3/10/2015

\$30.00 per month customer charge plus
\$.0969 per kilowatt-hour
(\$0.0321 operating cost/energy \$.0648)

Dusk to Dawn Light

\$10.00 charge per month for Dusk to
Dawn lighting.

***Rates will be reviewed and
adjusted every 6 months based
on current energy costs.***

The Natural Gas monthly rate per ccf
is listed on the utility bill.

Commercial Service Rates: EFFECTIVE 3/10/2015

Light Rate - No Demand (Single phase service up to and including 200 amps

\$30.00 per month customer charge plus \$.0957 per
kilowatt-hour
(\$0.0309 operating cost/energy cost \$.0648)

Light Rate - Demand (Single phase service > 200 amps or Three phase service with demand 100 KW or less

\$30.00 per month customer charge
\$6.00 Demand charge, plus \$.0838 per kilowatt-
hour
(\$0.0190 operating cost/energy cost \$.0648)

Power Rate I (over 100 KW Demand)

\$60.00 per month customer charge
\$6.00 Demand charge, plus \$.0795 per kilowatt-
hour
(\$0.0147 operating cost/energy cost \$.0648)

Power Rate II (over 500 KW Demand)

\$125.00
\$6.00 Demand charge, plus \$.0711 per kilowatt-
hour
(\$0.0063 operating cost/energy cost \$.0648)

***Rates will be reviewed and
adjusted every 6 months based
on current energy costs.***

WATER RATES

EFFECTIVE 08/10/2016

Minimum Charge-2,000 gallons \$15.90	10,100 to 11,000 gallons \$86.10
2,100 to 3,000 gallons \$23.70	11,100 to 12,000 gallons \$93.90
3,100 to 4,000 gallons \$31.50	12,100 to 13,000 gallons \$101.70
4,100 to 5,000 gallons \$39.30	13,100 to 14,000 gallons \$109.50
5,100 to 6,000 gallons \$47.10	14,100 to 15,000 gallons \$117.30
6,100 to 7,000 gallons \$54.90	15,100 to 16,000 gallons \$125.10
7,100 to 8,000 gallons \$62.70	
8,100 to 9,000 gallons \$70.50	
9,100 to 10,000 gallons \$78.30	

***In excess of 16,000 gallons, \$2.90
per 1,000 gallons or fraction thereof.

SEWER RATE

Effective July 10, 2023

\$28.00 Service availability charge plus \$.0052 per gallon of water consumed.



CHANGES TO RATE STRUCTURE

The Officers of Hermann Fire Department met in May to discuss the rate structure for the City of Hermann dues for the 2023-2024 billing cycle. The Officer team evaluated daily operational costs and made the determination that it is essential to the department to increase rates to keep up with current demands and inflation challenges with maintaining equipment, tools and fuel costs. This decision did not come easy as the Officers understand the impacts of this decision on the citizens of Hermann.

If this change to dues structure presents financial challenges, please email Dues Coordinator, Randi Jacquin, at hermannfiredues@hotmail.com and she will be more than happy to work out a plan that accommodates you.

Many individuals do not realize the correlation between the strength of our Fire Department and our homeowner's insurance (ISO). The better equipped and trained our department is, the lower our ISO rates are. Our current ISO rating is 5 on a scale of 1 to 10. With that in mind, it's easy to see a direct benefit for citizen's when we help our department, especially by paying yearly dues to help fund tools and equipment they need when disaster strikes. Below is a chart showing how dues are figured for the residents and businesses within the City of Hermann.

PROPERTY DESCRIPTION	FEE
RESIDENCE OR TRAILER	\$60
TRAILER COURT PAD	\$55
VACANT LOT AND/OR ALL ADJOINING LOTS	\$55
RENTAL RESIDENCE AND/OR TRAILER	\$60
SMALL INDIVIDUAL BUSINESS	\$90
LARGE INDIVIDUAL BUSINESS	\$125
2-FAMILY RESIDENCE/APARTMENT/DUPLEX	\$100
RESIDENCE/BUSINESS COMBINATION (EXCLUDES INNS/GUEST HOUSES/B&B'S)	\$140
INNS/GUEST HOUSE/B&B	\$140
THREE OR MORE APARTMENT BUILDING	\$190
RESIDENCE/INN-GUEST HOUSE-B&B COMBO	\$190
HOTEL/MOTEL	\$250
FACTORY	\$490
HOSPITAL/NURSING HOME/ ASSISTED LIVING/SENIOR CENTER	\$490
FALSE ALARM	\$120
VEHICLE COVERAGE (RENTERS)	\$50

CITY OF HERMANN 2023 FIRE DUES

Your 2023-2024 Fire Dues Total:

Effective July 31, 1986 – A charge of \$600 for the first hour or any portion of and \$500 per hour or any portion thereof for every hour after to Non-Members!

Please send your dues in by
July 31, 2023

Checks payable to Hermann Fire Company No. 1

Please detach at the dotted line and return this entire panel to:

Hermann Fire Company NO. 1
Attn: Randi Jacquin
PO BOX 446
Hermann, MO 65041