

**CITY OF HERMANN     1902 JEFFERSON STREET  
COMMERCIAL CUSTOMER UTILITY APPLICATION**

BUSINESS INFORMATION	
Business Name	_____
Phone Number	_____ Business Phone Number _____
Business owner's name	_____

APPLICANT & CO-APPLICANT INFORMATION	
Applicant Name	_____ Phone Number _____
Social Security #	_____ Date of birth _____
Co-Applicant Name	_____ Phone Number _____
Social Security #	_____ Date of birth _____

SERVICE LOCATION	
Service address	_____
Billing address	_____
Landlord name	_____ Date service to begin _____

**A COPY OF DRIVER'S LICENSE IS REQUIRED OF ALL ADULTS RESIDING IN HOUSEHOLD**

Have you had electric, water and/or gas service with the City of Hermann before?     yes     no

Name of person service was under \_\_\_\_\_

NAME OF NEAREST LIVING RELATIVE/EMERGENCY CONTACT	
Name	_____ Telephone # _____
Address	_____ City _____
State	_____ Zip _____ Relationship to applicant _____

CREDIT REFERENCES--NO CREDIT CARD COMPANY	
Name	_____ Name _____
Address	_____ Address _____

RECEIPT OF CUSTOMER INFORMATION (NATURAL GAS)	
Signature	_____

OFFICE USE ONLY		
Account #	Residential or Commercial _____	Refuse Charge _____
Electric & Water Deposit	_____	Date Paid _____
Natural Gas Deposit	_____	Date Paid _____
Copy to Gas Department	_____	Owner of building _____

CITY OF HERMANN  
1902 JEFFERSON STREET  
HERMANN, MO 65041

TO THE CUSTOMERS OF HERMANN MUNICIPAL UTILITIES

WE HAVE BEEN INSTRUCTED BY THE DIRECTOR OF REVENUE OF THE STATE OF MISSOURI,  
TO HAVE ALL OUR CUSTOMERS FILL OUT THE BELOW INFORMATION:

PLEASE CHECK YOUR PREDOMINATE USE OF ELECTRICITY, GAS, AND/OR WATER:

- \_\_\_\_\_ Domestic Household
- \_\_\_\_\_ Rental House or Apartment (Landlord Pays Utilities)
- \_\_\_\_\_ Rental House or Apartment (Occupant Pays Utilities)
- \_\_\_\_\_ Commerical
- \_\_\_\_\_ Manufacturer
- \_\_\_\_\_ Churches, Schools
- \_\_\_\_\_ Other Non-Profit Entities Specify
- \_\_\_\_\_ Other, Specify

IF WE DO NOT HAVE THIS ON FILE WE WILL BE REQUIRED TO CHARGE STATE & LOCAL TAXES

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THE ABOVE INFORMATION TO THE THE BEST OF MY KNOWLEDGE IS COMPLETE, TRUE AND  
CORRECT. IF ELECTRICITY OR WATER PURCHASED RESULTS IN A SALES TAX LIABILITY DUE TO  
A USE OTHER THAN STATED ABOVE, I ASSUME SUCH RESPONSIBILITY FOR REMITTING SUCH  
TAX DUE TO DIRECTLY THE DIRECTOR OF REVENUE, STATE OF MISSOURI.

Signature \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

Service Address \_\_\_\_\_

**\*\*\*PERMITS REQUIRED\*\*\***

Per Ordinance #985, a permit is required for any sidewalk, curb and gutter, or driveway repair or replacement. Applications are available at the City Office.

Per Ordinance #1390, a building permit is required in compliance with International Building Code (BOCA). Forms are available in the human resource office.

**\*\*\*NEW UTILITY CUSTOMERS\*\*\***

A utility deposit for electric, water, and gas is required before service can be turned on or transferred. This deposit is held for **2 years**. If your account has been in good standing with the City, it will then be refunded back to you. If you happen to move before the 2 year period, the deposit will be put toward your final bill. If your final bill is less than your deposit total, the balance remaining will be refunded to you. If the final bill is more than your deposit total, the difference will be due from you. If you would be moving within the City your deposit will follow you to the new location.

**Deposits required for change of service**

**Electric & Water \$250.00** deposit (rental property)      **Natural Gas \$150.00** deposit (rental property)  
**\$125.00** deposit (homeowner)                                      **\$ 65.00** deposit (homeowner)

**Commercial \$250.00 electric**  
**\$150.00 gas**

Your bill includes charges for the electric, water, gas, sewer, refuse, and tax. **(As of 07/10/22, the sewer will be \$26.75 service availability charge plus \$.0048 per every gallon of water consumed).** Your bill will reflect a once a year charge for Missouri Primacy Fee and Missouri Sewer Fee (mandated by the state) We offer level billing for electric and gas (must have 12 month history) and meet eligibility requirements. We also offer (ACH) direct payment plan to our customers. (applications available)

Trash charge for any residential household is **\$17.26** per month with an 8 bag limit per pickup. (07/10/22)

Please find attached a listing of the electric water & sewer rates for the City of Hermann. This is to give you an idea of how the utility bills are computed each month. Meters are read monthly (around the 10<sup>th</sup> of the month).

**The City shall have access to your premises at all times in order to read the meters, inspect and make necessary repairs, and install or remove all City owned apparatus. You, the consumer, must keep the area around your meters easily accessible at all times.**

If you should have a **natural gas emergency** or if you should smell a natural gas odor inside or outside, please call us immediately at **573-486-4500**. If the odor is strong, leave the premises immediately and call from a nearby phone to report the problem.

Should you anticipate any digging or excavation on your property; the Statutes of the State of Missouri require that you call **Missouri One-Call** at **1-800-344-7483** or **811** the **Nationwide number** at least **3 working days** prior to any work starting. They will notify all member utilities in the area to locate any underground utilities you may have on your property. You will be responsible for notifying any non-member utilities.

Please remember, you, the gas customer, assume all responsibility for the gas piping from the outlet side of the gas meter and all piping inside of the residence or building. All buried piping on the outlet side of the meter (the customer owned side) must be protected from and periodically inspected for leaks and corrosion. The customer is responsible for all appliances and proper venting. At the time of connection the customer will be notified of any unsafe conditions found in the residence or building by the City. The City reserves the right to terminate or discontinue service until such conditions are made safe and can pass City Standards.

Our office hours are 8:00 AM to 4:30 PM, Monday through Friday. We are closed weekends and holidays. We have a **Utility Payment Drop Box** located in front of the building at 1902 Jefferson St. and on the parking lot next to the new fire station at 214 East 2<sup>nd</sup> St.

**The bills are due on the 15<sup>th</sup> of each month and are accepted if post-marked on or before the 15<sup>th</sup>. After the 15<sup>th</sup> the bill is considered delinquent and a 10% penalty will be assessed to the bill. Please make your check for utilities payable to "Hermann Municipal Utilities". We do send out a friendly reminder on the 16<sup>th</sup> of the month. If the bill is not paid in full by the 20<sup>th</sup> of the month, SERVICES WILL BE SHUT OFF! A RE-CONNECT FEE, ADDITIONAL DEPOSIT and ELECTRICAL INSPECTION are required per City Ordinance #1138, section 720.300 and sections 725.110 – 725-120 before any utilities are re-connected. (A copy of the ordinances is available per request.)**

If you own dog(s) or cat(s), you must also purchase a City Dog/Cat License for each pet at a cost of \$1.00 per tag. You must have the rabies vaccination certificate in order to obtain a Dog/Cat License. These must be renewed each year. It is unlawful for the owner of a dog/cat, whether properly tagged or not, to permit or allow such dogs/cats to run at large within the City of Hermann, per Ordinance #798. Dogs must be on a leash when not confined.

***\*\*Failure to purchase the above license could result in you being issued a ticket by the Hermann Police Department.***

**PHONE NUMBERS AND ADDRESSES TO REMEMBER:**

**Hermann City Office**, 1902 Jefferson Street, Hermann MO 65041  
(573) 486-5400 (Electric, Water, Sewer, Refuse)

**Hermann City Natural Gas**, 1902 Jefferson Street, Hermann MO 65041  
(573) 486-4500 (Natural Gas Service)

**Hermann Police Department**, 1902 Jefferson Street, Hermann MO 65041  
(573) 486-2211 or 911 if EMERGENCY

**CenturyLink**, 100 CenturyLink Drive, Monroe, LA 71203  
(800) 201-4099 (Telephone Service)

**Mediacom**, 1211 Wilkes Blvd, Columbia, Mo. 65201  
(800) 234-2157 (Cable TV Service)

**Callabyte**  
573-826-2371 (Internet Service)

**Community Center**, 1902 Jefferson Street, Hermann, MO 65041  
573-486-5400

**Messmer& Eitmann Senior Center**, 196 State Hwy 19  
573-486-3230

**Hermann Express**, % Hermann Area District Hospital, Hermann, MO 65041  
573-486-2877

City of Hermann Website  
**hermannmo.com**

# HERMANN MUNICIPAL UTILITIES RATES AND CLASSES OF SERVICE

## Residential Service Rates: EFFECTIVE 3/10/2015

\$30.00 per month customer charge plus  
\$.0969 per kilowatt-hour  
(\$0.0321 operating cost/energy \$.0648)

### Dusk to Dawn Light

\$10.00 charge per month for Dusk to  
Dawn lighting.

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\*\*\*Rates will be reviewed and  
adjusted every 6 months based  
on current energy costs.\*\*\*

The Natural Gas monthly rate per ccf  
is listed on the utility bill.

## Commercial Service Rates: EFFECTIVE 3/10/2015

### Light Rate - No Demand (Single phase service up to and including 200 amps

\$30.00 per month customer charge plus \$.0957 per  
kilowatt-hour  
(\$0.0309 operating cost/energy cost \$.0648)

### Light Rate - Demand (Single phase service > 200 amps or Three phase service with demand 100 KW or less

\$30.00 per month customer charge  
\$6.00 Demand charge, plus \$.0838 per kilowatt-  
hour  
(\$0.0190 operating cost/energy cost \$.0648)

### Power Rate I (over 100 KW Demand)

\$60.00 per month customer charge  
\$6.00 Demand charge, plus \$.0795 per kilowatt-  
hour  
(\$0.0147 operating cost/energy cost \$.0648)

### Power Rate II (over 500 KW Demand)

\$125.00  
\$6.00 Demand charge, plus \$.0711 per kilowatt-  
hour  
(\$0.0063 operating cost/energy cost \$.0648)

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\*\*\*Rates will be reviewed and  
adjusted every 6 months based  
on current energy costs.\*\*\*

## \*\*\*\*WATER RATES\*\*\*\*

EFFECTIVE 08/10/2016

Minimum Charge-2,000 gallons \$15.90	10,100 to 11,000 gallons \$86.10
2,100 to 3,000 gallons \$23.70	11,100 to 12,000 gallons \$93.90
3,100 to 4,000 gallons \$31.50	12,100 to 13,000 gallons \$101.70
4,100 to 5,000 gallons \$39.30	13,100 to 14,000 gallons \$109.50
5,100 to 6,000 gallons \$47.10	14,100 to 15,000 gallons \$117.30
6,100 to 7,000 gallons \$54.90	15,100 to 16,000 gallons \$125.10
7,100 to 8,000 gallons \$62.70	
8,100 to 9,000 gallons \$70.50	
9,100 to 10,000 gallons \$78.30	

\*\*\*In excess of 16,000 gallons, \$2.90  
per 1,000 gallons or fraction thereof.

## \*\*\*\*SEWER RATE\*\*\*\*

Effective July 10, 2022

\$26.75 Service availability charge plus \$.0048 per gallon of water consumed.

# HERMANN VOLUNTEER FIRE DEPT

## Information on City of Hermann Fire Dues

### ***THIS IS NOT A BILL***

***OFFICIAL BILL TO BE SENT OUT IN JUNE EACH YEAR***

*Contributions to the Hermann Fire Company No. 1 Inc. for your property (or vehicle incident coverage for citizens that rent) within the Hermann City limits is due by July 31 of every year.*

Many individuals do not realize the correlation between the strength of our Fire Department and our homeowner's insurance (ISO). The better equipped and trained our department is, the lower our ISO rates are. Our current ISO rating is 5 on a scale of 1 to 10. With that in mind, it's easy to see a direct benefit for citizen's when we help our department, especially by paying yearly dues to help fund tools and equipment they need when disaster strikes. Below is a chart showing how dues are figured for the residents and businesses within the City of Hermann.

#### **CURRENT RATES**

RESIDENCE OR TRAILER	\$50	INNS/GUEST HOUSE/B&B	\$135
TRAILER COURT PAD	\$45	THREE OR MORE APARTMENT BUILDING	\$155
VACANT LOT AND/OR ALL ADJOINING LOTS	\$45	RESIDENCE/INN-GUEST HOUSE-B&B COMBO	\$160
RENTAL RESIDENCE AND/OR TRAILER	\$50	HOTEL/MOTEL	\$225
SMALL INDIVIDUAL BUSINESS	\$85	FACTORY	\$405
LARGE INDIVIDUAL BUSINESS	\$125	HOSPITAL/NURSING HOME/ ASSISTED LIVING/SENIOR CENTER	\$405
2-FAMILY RESIDENCE/APARTMENT/DUPLEX	\$85	Vehicle Incident Coverage (citizens who rent – do not own property)	\$40
RESIDENCE/BUSINESS COMBINATION (EXCLUDES INNS/GUEST HOUSES/B&B'S)	\$135	Exempt: Churches, Schools, Cemeteries	

False Alarms are \$100 per call after second call in any one year

The initial fire and/or accident call is \$100 plus \$500 for the first hour and \$500 for every hour or portion of an hour after the first hour to NON-MEMBERS. Homeowners paying dues covers both fire and vehicle incident.

**PAY RENT?** Please note that your landlord covers the dues for the property, but you are NOT covered in the case of a vehicle incident. To be covered you can pay \$40 a year.

## **QUESTIONS? Contact Us**

Hermann Volunteer Fire Department  
 City of Hermann Dues  
 Attn: Randi Jacquin  
 PO Box 446  
 Hermann, MO 65041  
 573.205.9173  
[hermannfiredues@hotmail.com](mailto:hermannfiredues@hotmail.com)

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